



Thursday 26 March 2020

### COVID-19- A word of thanks and understanding

Dear Families,

Busy Bees Early Learning Australia would like to thank each of you for persevering during the last few difficult weeks. This pandemic is monumental in its relevance and will no doubt be remembered for decades to come. Your resilience and patience are something that we appreciate, as our Busy Bees employees work tirelessly to look after your children, and ensure their safety at all times.

Busy Bees wish to remain the consistent people in your child's life. With the world around them reacting to the current news, it remains our mission to provide your children with a level of comfort and a routine that they can call upon each day, to give them the very best start in life. We also ask that you support our mission to do this, and understand that we are doing our very best under the circumstances, and to respect that.

We are proud that many families in essential services roles are relying on us to remain open to support you, and we thank you for your patience, understanding and support at this difficult time.

At this time, the current Federal Government advice is for schools (which includes early learning services), to remain open, and this will be our approach up to and until official Government advice states otherwise.

With the changing nature of COVID-19 in Australia and new advice being issued on a regular basis, it's natural to feel overwhelmed and unprepared. Please rest assured that Busy Bees have been preparing to act should the need arise and we will continue to maintain the precautionary measures outlined in previous correspondence.

We thank you for your composure, cooperation and continued support as we continue to navigate this unchartered territory and act in accordance with the current Australian Government advice in relation to COVID-19.

If you have any queries or concerns relating to COVID-19 or our approach, please speak with your direct line manager or alternatively email [covid-19@busybees.edu.au](mailto:covid-19@busybees.edu.au)



For the latest on the coronavirus please refer to the following Australian Government website: <https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>

Warm Regards,  
Robert Hughes  
Chief Executive Officer

**Busy Bees Australia National Support Centre**

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