



Monday 16 March 2020

Updated Information Concerning Novel Coronavirus

Dear Families,

We wish to advise you that at this time Busy Bees Early Learning will remain open and operational to continue to provide quality education, care and support to all our Families.

Providing education and care for children is considered an essential service to the community. The care and wellbeing of our children is always our utmost priority, and with this in mind, we feel that preserving the continuity of care and maintaining routines for children is an important part of supporting Families in these uncertain times.

With the changing nature of Coronavirus in Australia and new advice being issued on a regular basis, it's natural to feel overwhelmed and unprepared. Please rest assured that Busy Bees have been preparing to act should the need arise and we will continue to maintain the precautionary measures outlined in previous correspondence.

We know that communities and individuals experience times of uncertainty in a range of different ways, however it is important to remain calm and mindful of current health advice.

Some things you can do to help keep your family happy and healthy:

- Take care of yourself and maintain good standards of hygiene
- Listen to children's fears and concerns and answer their questions
- Keep informed of the facts and current health advice
- Try to keep a regular routine (while being mindful of the current advice)
- Encourage play and fun
- Make time for your family to be together and enjoy each other's company

Busy Bees Australia National Support Centre

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Busy Bees Early Learning Australia is the registered business name of Foundation Early Learning Limited ACN 168 187 979.
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What is Busy Bees doing to manage the risk?

In addition to the precautionary measures already outlined in previous communications, Busy Bees has introduced temporary additional measures including:

- Increased awareness around hand washing, health and hygiene for all children and staff
- Higher level of temperature monitoring for all children throughout the day. Anyone with a temperature of 38°C or above will be asked not to attend the Service and to monitor their health closely for any signs and symptoms of illness.

Should your child become unwell, have a high fever or show any symptoms of Coronavirus while at the Service, we will ask you to come and collect your child immediately and seek medical advice. We ask that children then return to the Service with a medical letter of clearance, once they are feeling well again.

If your child becomes unwell at home, we request that you do not bring them to the Service but inform us of the reason for their absence.

The safeguarding of the health and wellbeing of our children, staff and wider communities is our top priority and we will continue to act in accordance with the latest public health advice from the Australian Government.

For the latest on the coronavirus please refer to the following Australian Government website: <https://www.health.gov.au/health-topics/novel-coronavirus-2019-ncov>

Coronavirus Factsheets issued by the Australian Government's Department of Education can be found at this link: <https://education.govcms.gov.au/novel-coronavirus-2019-ncov>

Thank you in advance for your understanding and cooperation in relation to this important matter.

Warm Regards,
Robert Hughes
Chief Executive Officer