



Friday 8 January 2021

### Greater Brisbane 3-day lockdown

Dear Families,

This morning, Friday 8 January, an announcement was made by the Queensland Government to carry-out a 3-day lockdown within Greater Brisbane. What this will mean is that from 6pm tonight, Friday 8 January, until 6pm Monday 11 January people in the local government areas of Brisbane, Moreton Bay, Ipswich, Redlands and Logan will be required to stay at home except for the following reasons:

- Work, or volunteering, or study if it is not reasonably practicable to work or learn remotely
- Shopping for essentials, food and necessary supplies
- Medical or healthcare needs, including compassionate requirements
- Exercise with no more than one other person, unless all from the same household
- Providing care or assistance to an immediate family member

Refer to the Queensland Government [webpage](#) for the latest updates.

The following Busy Bees Services will remain open Monday 11 January 2021 to continue to provide care to our children and support families at the below services:

- **Brisbane City:**
  - Busy Bees at Coorparoo
  - Busy Bees at Woolloongabba
  - Busy Bees at Everton
  - Busy Bees at Mitchelton
- **Logan City:**
  - Busy Bees Beenleigh
  - Busy Bees at Underwood
- **Moreton Regional**
  - Busy Bees at Moreton Bay
  - Busy Bees at Bellmere
  - Busy Bees at Burpengary East
  - Busy Bees at Warner
- **Ipswich Region:**
  - Busy Bees at Springfield Lakes

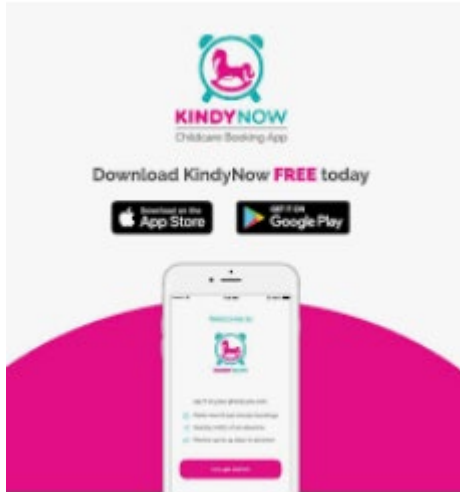
For families that are required to attend the service face coverings will need to be worn except when at home. Children 12 years and under and people affected by a medical condition are exempt from wearing a face covering. You will be required to wear a face covering during drop-off and pick-up times and during temperature checks and transitions to staff members. To support our COVID safe plan and all health and safety measures we have in place, parents will be asked to drop off and collect children at the foyer area of the service as access to the classrooms will be unavailable on Monday 11 January.

We would like to remind families of the importance of completing temperature checks for all persons entering the service and recording this information accurately on the Busy Bees COVID-19 Health and Temperature Check Register each time you enter the service. Staff will continue to monitor children's' temperatures throughout the day, and should a child present with a temperature above 37.5 degrees, as per health advice, we will call a parent or emergency contact to have the child collected.

You will observe our staff wearing face coverings in reception areas, staff rooms and the foyer as well as in travelling to and from our Services.

Families who can work and study from home we ask that you follow the QLD Government 3-day lockdown requirements and today notify the service using the Kindy Now App of your child's non-attendance on Monday 11 January.

The KindyNow App provides Families with an easy way to notify us of your child's absences and this will assist us in roster management and will support staff in managing incoming phone calls at the service. If it is not practicable for families to work or study from home on Monday 11 January your child's service will be open.



Simply download the KindyNow app to get started:

If your child becomes unwell at home, we request that you do not bring them to the Service but inform us of the reason for their absence. The safeguarding of the health and wellbeing of our children, staff and wider communities is our top priority and we will continue to act in accordance with the latest public health advice from the Australian Government.

Where a child or family member presents with any COVID-19 symptoms a COVID-19 test is required, once a negative result is received and the child is well enough to return to the service results of the test are to be provided to the service upon return to care.

When a child is absent or sick on a routine and booked day, standard daily fees apply and are payable in full as per the Busy Bees Fee Policy. Busy Bees will monitor the Qld Government and Department of Education Skills and Employment website for notifications and updates and we shall provide families with additional information should any come to hand.

Absences from Care, please note:

- Whether a child is actually ill or not, including where a child does not attend care as part of the family's own precautionary measure against potential contact with COVID-19, Child Care Subsidy (CCS) can be paid for up to 42 absence days per child, per financial year, without the need for families to provide documentation.
- Once a child's 42 initial absences have been used, CCS can be paid for additional absences including illness. Evidence is required to be kept by the childcare centre for any additional absences claimed, e.g. a doctor's certificate.
- If a child is not ill, and does not attend care (as part of the family's own precautionary measure against potential contact with COVID-19, some medical practitioners may support families by providing a medical certificate allowing them access to additional absences, if required.
- If a child is not ill and does not attend care for a longer period of time families will be required to complete a new "Complying Written Arrangement" form.

The safeguarding of the health and wellbeing of our children, staff, and wider communities is our top priority and we will continue to act in accordance with the latest public health advice from the QLD Government.

If you have any questions or would like to discuss this further, please contact the Service Manager directly.

We thank you for your cooperation and continued support.

Warm Regards,

Robert Hughes  
Chief Executive Office