Manage NSW Government Funded Program Procedure



PURPOSE

To outline the administration of Start Strong Fee Relief for eligible 3- and 4-year-old children attending Busy Bees services in NSW.

SCOPE

This procedure applies to all Busy Bees NSW services delivering Start Strong Fee Relief.

RESPONSIBILITIES

Role/Position	Responsibilities		
Approved Provider / Governing Body	Ensure policies and procedures remain up to date		
Nominated Supervisor / Centre Director /	Confirms eligibility, applies funding, monitors statements, ensures families		
Service Manager	nominate only one funded service		
Finance and Enrolments Teams	Applies funding weekly, ensures families nominate one service, communicates fee offsets.		
Educators and Service Administration Staff	Staff Support families with information on program participation and daily attendance.		
Families / Guardians	Nominate one funded service and complete required forms		

PROCEDURES

Funding Eligibility

- Start Strong provides fee relief to 3- and 4-year-olds attending a funded kindergarten program.
- Families must nominate one service only if attending multiple funded services.

Applying Funding

- Funding is applied weekly, with backdating where required.
- Payments commence at the start of January.
- Funding appears as "Fee Relief" on statements and invoices.

Program Delivery

- Busy Bees kindergarten program hours: 7.5 hours per day
- Payments are applied weekly.
- Integrated long day care programs must pass the full Free Kinder savings to families.

Priority Access

Priority of Access is assessed as per the Priority of Access Policy.

Record Keeping

- Start Strong eligibility evidence.
- One-service nomination documentation.
- Funding reports and adjustments.

RELATED DOCUMENTS

- Fees Payment Policy and Procedure
- Priority of Access Procedure
- Busy Bees Parent Kindergarten Acknowledgement Form

VERSION CONTROL

This procedure will be reviewed every 2 years and/or in line with legislation and organisation requirements.

Version	Date	Owner	Responsibility	Change Description
1.0	02/12/2025	COO	Funding Team	New procedure